

**Q. Are there any discounts for BCAA, AAA, students or alumni?**

A. We have a discounted rate for alumni and parents of residence students. Groups seeking special consideration should contact the Conference and Guest Accommodations Office at 778-782-4503.

**Q. Are there any age restrictions?**

A. Guests 18 years of age and under must be accompanied by a chaperone at all times. Youth groups (under age 19) who are staying with Conference and Guest Accommodations must provide adult chaperones at a ratio of 1:10. Chaperones are responsible for the behaviour and full supervision of each individual in the group.

**Q. What time is check-out?**

A. Check-out is by 11:00am.

**Q. Can I check-in before 3:00pm?**

A. Individual guests arriving before 3:00pm will be accommodated where possible. Group check-in must make special arrangements for early check-in times.

**Q. What forms of payment do you accept?**

A. We accept payment by: cash, Visa, MasterCard, Debit, and SFU departmental journal vouchers.

**Q. Do I have to be associated with SFU (student, alumni, etc) to stay in Guest Accommodations?**

A. No, all visitors are welcome.

**Q. Are there rooms available with a private washroom?**

A. Yes, The Simon Hotel suites have private washrooms. All other rooms have access to shared washrooms.

**Q. Do you have any wheelchair accessible rooms?**

A. Yes. The Dormitory Towers are wheelchair accessible and have specifically designed rooms for wheelchair accessibility.

**Q. Are there laundry facilities?**

A. Yes, card-operated laundry facilities are available in each Conference and Guest Accommodation area. Smart Cards may be purchased in the Residence and Housing Lobby.

**Q. Is there internet access for guests?**

All guest rooms are supplied with highspeed internet connection. Private residence rooms and townhouse guests need to provide their own RJ45 network cable to connect them to the network. Guests have access to an internet terminal in the Residence and Housing Administration Office. Please see the front desk staff for details.



**Q. What bus routes service SFU?**

A. The #135 runs to and from Downtown Vancouver.

The #143 bus runs to and from Coquitlam Station (peak weekday hours only).

The #144 bus runs to and from Metrotown Station.

The #145 bus runs to and from the Production Way/University skytrain station.